# , LifeSize° Control™



LifeSize Control delivers complete HD video infrastructure management

# **Video Management Platform**

LifeSize<sup>®</sup> Control<sup>™</sup> is an all-in-one video management software platform that provides centralized management of your entire video conferencing network, including multivendor environments.

### Simplifying the Administrative Experience

This innovative software solution helps video administrators efficiently manage, schedule and integrate complex video conferencing networks (endpoints and infrastructure) inside and outside your organization.

Intelligent automation tools address key video management functions in a simple, straightforward manner, providing 24/7 oversight and significant savings in time and resources. LifeSize Control Smart Scheduler software and Automatic Call Establishment<sup>™</sup> frees administrators from manual scheduling, configuration and upgrades. A proactive alarm management system keeps administrators informed with on-the-go e-mail alerts and graphical reports. Plus a variety of reporting functions provide statistics and insights for accurate ROI tracking.

LifeSize Control seamlessly integrates with LifeSize® Transit<sup>™</sup> to deliver automatic account provisioning, thus easing time intensive challenges associated with NAT and firewall traversal deployments for IT administrators.

### Simplifying the End-User Experience

With Microsoft Exchange and Google Apps integration, LifeSize Control makes reserving video conference resources as simple as reserving a conference room. LifeSize Control e-mail integration requires no server-side patches and no client-side plug-ins, making LifeSize Control as easy to install as it is to use.

Absolute simplicity for end users. Confident IT administrators.

Do more. Travel less. Be present with LifeSize Control.



### LifeSize Control Key Features

Manage in Real Time	Dashboard access to critical information and reporting			
System Control	Track, manage, monitor, upgrade and schedule video and recordings			
Multivendor Support	Manage systems from LifeSize, Cisco, Polycom, Sony and Radvision			
Fast, Easy Scheduling	Schedule multipoint, point-to- point or recorded conferences via the web, Microsoft Exchange or Google Calendar			
Graphical Reporting	Data and graphical reports delivered on demand or scheduled to your inbox			
Global Directory Services	Automated registration and global directory access with H.350, LDAP or active directory			
Secure	Standards-based access and end-to-end encryption			
Smart Scheduler	Automatic resource allocation based on scheduling demands			

## **Product Specifications**

#### Graphical, Web-based Interface

All-in-one, easy-to-use, web-based interface

Dashboard home screen provides live snapshots of the entire video infrastructure

#### Multivendor Video Management Platform

- Discover, manage and monitor video communication systems and infrastructure from multiple vendors (LifeSize®, TANDBERG®, Polycom®, Sony®, Radvision®)
- Manages infrastructure devices including gateways, gatekeepers, MCUs, NAT/firewall traversal systems and recording devices
- Manages LifeSize Desktop for configuration management and directory
- Manages LifeSize Transit Server and Client, providing automatic account provisioning for both video systems and LifeSize Desktop
- Manages multivendor H.323, H.320 and SIP standardsbased systems
- Upgrades and downgrades video infrastructure from multiple vendors
- SNMP interoperability with third-party network and systems management software

#### **Real-Time Alarms, Filter and Workflow**

- Alarm management system monitors key events, including but not limited to authentication failures, software upgrades, communication issues and network issues
- Notify technicians via e-mail and mobile devices
- Assign, forward and acknowledge event alarms for multiple administrators
- Set system thresholds of acceptable jitter, packet loss and frame rate

				Export: OSV	<ul> <li>Submit Search:</li> </ul>	
0456		X Severby	P address	System name	Description	Location
mane but	Category	HOH	103531.77	Tandberg6M0xP_F8.0 NTSC	The device was not surviva.	irda
Company     C		HOH	1026.11.167	Polycom	The device was not running.	inda
	Owner	MEDIUM	1036-29.109	Wenker physics	Faled to delete the conference from t	UNITED STATES
		MEDUAL	10.95.29 109	Wenze-ptople	Failed to ciriete the conference itoms	UNITOSTATES
		MEDIAN	10.95.20 129	Wester-ptagte	Faled to delete the conference. For it	UNITED STATES
	Device Type	MEDIAN	10.95.20.109	Wesize-ptojfe	Failed to celete the conference. Form	UNITED STATES
		MECKAN	10.05.20.109	Wester popte	Paled to celete the conference. For th	UNITED STATES
	rtspgnde	MEDIUM	103628109	Mosize grapie	Failed to delete the conference itoms	UNITED STRITES
		MECKAN	1035-29.109	Wester plugte	Paled to celete the conference from t	UNITED STATES
		MCDUM	103528.109	Wesze-ptojic	Failed to calete the conference itom?	UNITED STATES
	MEDUN	103529109	Besze ptojik	Faled to delete the conference itom?	UNITED STATES	
		MEDIAN	10.95.20 109	Waste grigte	User manager failed to log in.	UNITED STATES
		HOH	1036.20195	Indum	The device is not running	krael
		HOH	10.95.11.77	Tandberg640xP_F&0 NTSC	The device was not survivg.	irda
		HOH	10363172	TandborgiAMXP_FE0INTSC	The device was not surving.	india
		HQH	1035.81.77	TandbergGMXXP_F&@ NTSC	The device was not running.	rda
		HOH	103531167	Polyson	The device was not surving.	inda
		HOH	10.95.81.77	Tandsep\$40xP_F8.0 NTSC	The device was not surving	irda
Show of						
show all					Go to serve	5.00

#### Templates and System Backup

- Configure system-wide settings for individual or grouped video systems on demand or scheduled
- Build templates for specific endpoint models or a common template that can be applied to all LifeSize video systems
- Compare differences between templates and deployed systems to ensure system integrity
- Maintain backup and restore points for the entire organization
- Instantly change any LifeSize system setting with the new device detail page

#### License Key Manager

Store, retrieve and apply LifeSize video conferencing system keys

#### Smart Scheduler

- Resolves capacity conflicts and allocates resources depending on conference conditions
- MCU affinity associates endpoints with MCUs for either highest quality or best bandwidth cascading
- Recording server associates endpoints with recording devices to deliver scheduled recording
- Auto launch calls or reserve resources option
- Auto disconnect calls option
- External invite via IP, ISDN, e.164, or SIP addresses Load balances ISDN gateways to ensure maximum call capacity
- Drag-and-drop web browser-based scheduling interface for administrators
- MCU prefix support for customized meetings

#### System Groupings and Directories Services

- Assign video systems and infrastructure to logical groups for group-based management and multidirectory address book management
- Unlimited number of groups
- Unlimited number of address books
- Standards-based H.350, H.350.1 and E.164 compliant user directory
- Directory integration for LifeSize Desktop
- Auto populate new users
- Support for managed and nonmanaged devices
- Support for multivendor address book formats

Support for LDAP and Active Directory environments



#### Live Conference Event Manager

Add participants, drop participants, terminate the call Show call statistics for each system View live snapshots of current conference Adjust volume and mute Enable/disable Do Not Disturb Live packet loss and jitter graphing

#### Automatic Call Establishment<sup>™</sup> (ACE)

Intelligent call setup and automatic rerouting. No forward call planning for point-to-point to large multipoint calls

#### Reporting

- Prepackaged and customizable reports
- Usage, inventory, diagnostic and reporting on call
- detail records (CDR)
- Graphical and data reports by year, month, week and day
- One-button export to PDF and CSV
- Real-time reports generated from CDRs
- Unlimited report subscriptions delivered to your inbox

#### EMEA:

LifeSize Communications Toll-Free Europe 00 8000 999 09 799 APAC:

LifeSize Communications Singapore Phone: +65 6303 8370

AVIERICAS: 1601 S. MoPac Expressway Suite 100 Austin, Texas 78746 USA

Toll Free +1 877 543 3749 USA www.lifesize.com

Phone +1 512 347 9300

© 2011 Logitech. All rights reserved. Information contained in this document is subject to change without notice. LifeSize is the registered trademark or trademark of Logitech. All other trademarks are the property of their respective owners.

AMERICAS

DS-CONTROL-EN-0611

LifeSize<sup>®</sup> Control<sup>®®</sup>

#### System Audit

- Track all control, administrator, video system and video infrastructure initiated events Filter system event logs based on user, system type and
- date

#### **Administrative Role Management**

Create unlimited custom roles for access controls and permissions over administrators and groups of devices Segment network video devices based on user-defined groups

#### **Microsoft Exchange Integration**

- Schedule conferences, book resources and invite internal and third-party participants via Microsoft Outlook
- Hassle-free installation—no Exchange server patches, no Outlook plug-ins
- Transparent resource booking empowers end users to continue using Outlook just as they always have
- E-mail-based administration for registered endpoints

#### **Google Apps Integration**

- Ability to schedule conferences, book resources, and invite both internal and third-party participants via Gmail and Google Calendar
- Hassle free installation—simple e-mail configuration
- Transparent resource booking empowers end users to continue using standard e-mail clients
- E-mail-based administration for registered endpoints

#### Security

- Standards-based encryption—Rijndael, 16 bit Secure access methods include SSL, SSH, SFTP, SNMP v5
- Active Directory or LDAP authentication
- Transition log files
- Audit features
- Secure storage
- Roles-based access for administrators, engineers
- and operators

#### **Server Requirements**

Microsoft<sup>®</sup> Windows Server<sup>™</sup> 2003 SP2 Standard edition 32 & 64-bit (x86/x64 only)

Microsoft<sup>®</sup> Windows Server<sup>™</sup> 2008 R2 Standard edition 64-bit (x64 only)

- Active Directory support for Microsoft Exchange integration
- Exchange 2003 support via FBA & NTLM
- Exchange 2007, 2010, support via EWS
- 2.4 Ghz processor, 1 GB RAM, at least 35 GB of free hard disk space<sup>1</sup>
- <sup>1</sup> Dual NIC cards are not supported on the LifeSize Control server

#### **Client Requirements**

Licensing:

Microsoft Internet Explorer™ version 8 or Mozilla Firefox™ 3.6 Adobe Flash™ pluq-in V.9, V.10

Per seat packages and unlimited site license available